



The Workforce Boards
OF METROPOLITAN CHICAGO

Overcoming the Challenges

2009 Summer Youth Employment Program





What was Accomplished

- **Over 10,000 Youth Validated in workNet System**
- **Over 95% completed requirements vs. 60% for youth that we did not work with**
- **Over 30 point improvement on post-assessment vs. 22 points for youth that we did not work with**
- **Completed 10 six-week programs**
- **Repaired technology in labs**





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The Challenges

- **Communication**
- **Change**
- **Learning WIA**
- **Resource Allocation**
- **Capacity Building**





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Communication

- **Authoritative Source**
- **Chain of Communication**
- **Problem Escalation**
- **Reference Library**





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Change

- **Expect Change**
- **Embrace Change**
- **Encourage Change**
- **Execute Change**
- **Document Change**





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Learning WIA

- Partners New to WIA
- Documentation!!
- Process/Systems
- Perseverance





Resource Allocation

- **Understanding the Need**
- **Finding the Resources**
 - **existing capacity**
 - **new – internal/external**
- **Training**
- **Time Management**
- **Assessment**



Capacity Building

- **Serving More with Less**
- **Leveraging Resources**
- **Building and Executing Plan**
- **Partnering**
- **Technology**



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Summary

- **Assess Summer Activities**
- **Build 2010 Plan Now**
- **Organize Required Resources**
- **Engage Employers**
- **Prepare Youth**

